



01 HEALTH OUTCOMES
Improved health and wellbeing outcomes for people living with chronic conditions
Keeping people well through preventive care

- 1.1 Population health priorities agreed and supported by communities and stakeholders
- 1.2 Outcomes framework defined, including quantified improvements
- 1.3 Primary health system delivers measurable outcomes defined in framework
- 1.4 Clear accountabilities and reporting for health outcomes agreed with partners

02 PERSON-CENTRED CARE
Consumers at the centre of health decisions

- 2.1 Health intelligence evidence base defining population needs and driving planning and priorities
- 2.2 Assess key Primary Health Tasmania and provider activity through a consumer health literacy lens
- 2.3 Measurement and assessment of consumer experience, including level of engagement in planning for their care and health outcomes

03 PROVIDER CAPABILITY AND ENGAGEMENT
Accessible, effective, efficient care
Engaged and committed workforce

- 3.1 Strong relationships with, and between, primary health care providers
- 3.2 Current performance baseline and agreed future state clearly defined
- 3.3 Service providers deliver contracts on time and in full
- 3.4 Commissioning process incorporates early co-design and collaboration
- 3.5 Service providers measure and respond to consumer feedback

04 INTEGRATED PRIMARY HEALTH SYSTEM
An effective, cohesive Tasmanian primary health system

- 4.1 Evidence of documented partnerships and co-commissioning agreements that demonstrate one-system thinking and design
- 4.2 Facilitate new, holistic approaches with partners based on value-based evidence
- 4.3 Address key priorities in joint Memorandum of Understanding with Department of Health and Human Services and Tasmanian Health Service to reinforce a cohesive system
- 4.4 Define and embed health pathways for specific patient groups and conditions

05 VALUE, EFFECTIVENESS AND EFFICIENCY
Enduring, value-for-money outcomes

- 5.1 Performance-based contracts with providers include reliable, quantified outcome reporting measures
- 5.2 'Innovation dividend' included in provider contracts to reward what is different and better
- 5.3 Investment targeted to greatest needs and priorities

STRATEGIC GOALS

KEY INDICATORS OF PROGRESS & SUCCESS

- ENABLERS**
- Partnerships and engagement
 - Data and evidence
 - Capable, motivated people
 - Organisational excellence and governance
 - Effective systems and processes
 - Flexibility and innovation
 - Strong reputation built on credibility and trust

For a list of our current priorities, go to www.primaryhealthtas.com.au

Our VALUES RESPECT "We value each other" **COLLABORATION** "We work together" **RESULTS** "We get things done" **PROFESSIONALISM** "We strive for excellence"

Our PURPOSE Creating enduring health and wellbeing solutions with the Tasmanian community

Our VISION Healthy Tasmanians