

Video Resource Guide

These resources are designed to illustrate features of Shared Transfer of Care, such as the 6 Principles, 5 Elements or 3 Strategies for Implementation. The resources accompany the Facilitator Guide, eLearning program, and can be contextualised for other presentation or training purposes.

Video number	Participants	Examples illustrating the Principles, Sharing Points, or Strategies for implementing Shared Transfer of Care	Module in Facilitator Guide	Web Link
	SEQUENCE OF 10 VIDEOS – MARY'S STORY (individual videos listed below)		One	
1.1	Community nurse, Mary and GP	Sharing Communication and Accountability	Two	https://youtu.be/8rbdoroEqgo
1.2	Paramedic and hospital nurse	Sharing Communication and Documentation	Two	https://youtu.be/av7dvtyKcbM
1.3	Hospital registrar & GP	Sharing Documentation and Coordination	Two	https://www.youtube.com/watch?v=YOJZO9lItWk
1.4	Physiotherapist, community nurse & Mary	Sharing Coordination	Two	https://www.youtube.com/watch?v=BxDt5B7BmDg
1.5	Mary & locum GP	Sharing Communication	Two	https://www.youtube.com/watch?v=MmUqXXboeo8
1.6	Community nurse & GP	6 Principles No. 5: Coordinated approach and No. 6 Interdisciplinary approach	Two	https://www.youtube.com/watch?v=MG7eHnMsFTg
1.7	Aged care nurse & physiotherapist	Sharing Documentation	Two	https://www.youtube.com/watch?v=CVLj8Vemr5U
1.8	Aged care nurse and GP	Sharing Communication, Documentation and Accountability	Two	https://www.youtube.com/watch?v=N4_b5kj8a1o
1.9	Pharmacist & GP	Sharing Accountability	Two	https://www.youtube.com/watch?v



				=SokBIOLZTTA
1.10	Aged care nurse and Mary's daughter	Sharing with People	Two	https://www.youtube.com/watch?v=z18zTQa9LrM
	SEQUENCE OF 9 VIDEOS – BILL'S STORY (individual videos listed below)		One	
2.1	GP and community pharmacist	Sharing Communication and Accountability STRATEGY 3. Communication and teamwork—integration and coordination	Two and Three	https://www.youtube.com/watch?v=5KWPxxXBUMM
2.2	Podiatrist & locum GP	Sharing Communication and Accountability	Two	https://www.youtube.com/watch?v=D2rMK_3i0Fc
2.3	Community nurse & Bill	Sharing Documentation STRATEGY 2 Engage the person, their families and carers in transfers of care STRATEGY 3. Communication and teamwork—integration and coordination	Two and Three	https://www.youtube.com/watch?v=vi9CmJavjgg
2.4	GP and paramedic	Sharing Communication and Documentation	Two	https://www.youtube.com/watch?v=M6zXRR6iJs8
2.5	Paramedic & hospital nurse	Sharing Communication and Documentation	Two	https://www.youtube.com/watch?v=QkP2Jaw87rY
2.6	Hospital nurse & Madge	STRATEGY 2 Engage the person, their families and carers in transfers of care	Three	https://www.youtube.com/watch?v=jjGgOOykFkw
2.7	Pharmacist & Madge & Bill	Sharing with People	Two	https://www.youtube.com/watch?v=bhF2mYRsSDY
2.8	Aged Care Assessment Team & Madge & Bill	6 Principles No.1: Person-centred care	Two	https://www.youtube.com/watch?v=3Sr_ssclTHo
2.9	GP & Bill	Sharing Documentation (Passport to better health)	Two and Three	https://www.youtube.com/watch?v=FQ1Yccc0HF4



		STRATEGY 2 Engage the person, their families and carers in transfers of care		
	A sequence of 6 videos where health professionals are filmed discussing the benefits of improved shared transfer of care. Each interview covers one question.	<p>What is good person-centred care?</p> <p>What is good shared accountability?</p> <p>What is good shared documentation?</p> <p>What is good coordination of care?</p> <p>What is good shared communication?</p> <p>Transfer of care – key messages.</p>	Four	<p>https://www.youtube.com/watch?v=qgwVxStwiOM</p> <p>https://www.youtube.com/watch?v=R_8XvxYXX5k</p> <p>https://www.youtube.com/watch?v=uGKzelokFOU</p> <p>https://www.youtube.com/watch?v=6MBfSD_38M</p> <p>https://www.youtube.com/watch?v=R6OP9bDjY2A</p> <p>https://www.youtube.com/watch?v=QSkbW7Jh-vc</p>



Mary's Story



Mary is a frail 88-yr old woman who lives at home alone. Her main carer is her daughter Jane who lives 30 minutes away. Over a period of 6 months Mary becomes increasingly frail with a risk of falling. The visiting community nurse is concerned and she contacts the GP, Dr Bilby, and requests a home visit. However this is delayed due to Dr Bilby taking leave.

Mary falls, breaks her hip, and is transferred to hospital by the ambulance service. She has a hip operation and is in hospital for 10 days. She is discharged back home but doesn't cope. Eventually Mary is transferred to a Residential Aged Care facility (RACF) where there are difficulties coordinating the care she needs, such as mix ups with medication and difficulty accessing services.

There are 10 different videos showing the progress of Mary's story over a period of around 12 months. These videos are numbered 1.1 – 1.10.



Bill's Story



Guillaume ("Bill") is a 62 yr old man who emigrated from Turkey in the 1960s. He is married to Madge, has 2 adult children and lives in Queenstown. He has Type 2 diabetes, ischaemic heart disease, mild renal failure, chronic obstructive pulmonary disease (previous smoker), and is overweight.

Bill is struggling with 10 different medications. The GP organises a Home Medication Review by the community pharmacist. Bill has been attending specialist appointments with doctors in Burnie and Hobart by telehealth, and they have also organised visits by a podiatrist, physiotherapist and dietitian for Bill in his local town. He is overwhelmed by the number of appointments.

His GP is contacted by the podiatrist, concerned about Bill's feet and his diabetes. Bill cuts his foot at home, develops a traumatic ulcer and needs dressings by the community nurse. The wound doesn't heal and Bill becomes septic. The GP does a house call, and an ambulance transfers Bill to the North West Regional Hospital in Burnie. He stays in hospital for 10 days before returning home.

Back at home he needs daily visits from the physio and community nurse. The social worker has also been asked to assist with financial and longer term accommodation issues. There is also a new medication regimen for Bill to cope with.

After 2 weeks at home Bill and Madge are not coping and there is a suggestion that he should have respite at the local RACF.

SHARED
TRANSFER
OF CARE



There are 9 different videos showing the progress of Bill's story over a period of around 12 months. These videos are numbered 2.1 – 2.9.