

PRACTICE MANAGERS CONFERENCE

Thursday 18th July 2019
Tailrace Centre, Launceston



For the
wellbeing
of Tasmanians



Time	Session	Presenter
9.30am	Registration	
9.45am - 11.15am	<p>QIPIP</p> <p>The Practice Incentives Program (PIP) supports general practice activities that encourage continuing improvements, quality care, enhancing capacity and improving access and health outcomes for patients.</p> <p>The number and type of incentives available within PIP will change from 1 August 2019 when four of the existing incentives will cease and a new incentive, the PIP Quality Improvement (QI) Incentive will commence.</p> <p>The QI Incentive aims to recognise and support those practices that commit to improving the care they provide to their patients. Participating practices will be supported to utilise the information they have about their own communities and their knowledge of the particular needs of their own patients to develop innovative strategies to drive improvement.</p>	Primary Health Tasmania
11.15am - 11.30am	Morning Tea	
11.30am - 12.30pm	<p>Change Management</p> <p>Why do some people embrace change while others fight it? Practice Manager and digital health trainer Katrina Otto, has led a lot of change over her 30 year career in medical practices. Join her and other inspiring Practice Managers for a session learning tips and tricks for leading change and helping create you happier, practice of the digital future.</p> <ul style="list-style-type: none"> • Learn strategies for managing change • Use data to engage practice teams in continual quality improvements • Implement improvements 	Katrina Otto (Train IT Medical)
12.30pm - 1.15pm	Lunch	

Time	Session	Presenter
1.15pm – 2.45pm	Demystifying the MBS - Easy as pie! Or is it? <ul style="list-style-type: none"> • Gain a broader understanding of the MBS • Claiming responsibilities • Ways to implement CVCs • An overview of PRODA & HPOS • Use of the 'team' • What's on the horizon? 	Debra Smith (Berkeley Healthcare Consulting)
2.45pm – 3pm	Afternoon Tea	
3pm – 4pm	Providing an Inclusive Practice for LGBTIQ people <ul style="list-style-type: none"> • Knowledge to assist individuals and organisations to offer an inclusive and welcoming service for LGBTIQ people. • LGBTIQ definitions and preferred pronouns. • To provide a deeper understanding and confidence in working with LGBTIQ people. • To explore the ways that homophobia and heterosexism can function to exclude LGBTIQ people. • To illustrate the potentially negative effects of non-inclusive service provision and the positive effects of inclusive, sensitive services. • To demonstrate that negative attitudes are not fixed and that people can change to become more inclusive. • To promote and enhance critical reflection on your own personal (and potentially your professional) values. 	Sharon Jones (Kentish Regional Clinic)
4pm – 4.15pm	Close	