

# Frequently asked questions: Applying for an allied health digital integration grant via our eTender Portal

## How do I find the grant information on the eTender portal?

To access the grant guidelines and to apply:

1. Log into the [eTender portal](#).
2. Click the “all current tenders” heading in the thin blue banner.
3. Select the DIGITAL INTEGRATION GRANTS FOR IMPROVING AFTER HOURS CARE IN THE ALLIED HEALTH SECTOR tender.
4. Select ‘Download the tender documents for this notice - No charge’ at the bottom, and follow the instructions within this guidance document.

## I’m not registered with the eTender portal. What do I do?

Specific information on eligibility is available in our grant guidance documentation. Please follow the instructions given in Question 1 above to access this.

If after reading the guidance material you still have questions regarding your eligibility, you can post a question on our eTender forum.

Due to our commitment to probity, we need to ensure that help provided to any potential applicants (including clarity around eligibility criteria) is fair, transparent and equal. This forum ensures your questions and our answers are available for all registered users to see.

To access the forum, please:

1. Log into the [eTender portal](#).
2. Click the “all current tenders” heading in the thin blue banner.
3. Select the DIGITAL INTEGRATION GRANTS FOR IMPROVING AFTER HOURS CARE IN THE ALLIED HEALTH SECTOR tender.
4. Select ‘Post questions or comments to the online forum for this tender’ at the bottom.

## What if I’m having trouble registering for or accessing the eTender portal?

For questions about the eTender portal that are not specific to this particular grant:

- If they relate to the content (e.g. you’re not sure what a question is asking), please email [procurement@primaryhealthtas.com.au](mailto:procurement@primaryhealthtas.com.au) for assistance.
- If they relate to technical issues with the portal, please email [support@tenderlink.com](mailto:support@tenderlink.com) for technical support.

For any questions specific to the grant (e.g. regarding eligibility), please post a question on our eTender forum – see Question 3 above.

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